Chairman’s Award – Values and questions

Acosta’s Core Values

Balance: Nominee exemplified community leadership and corporate good citizenship through volunteer service.

Innovation: Nominee developed and implemented an idea resulting in a new or improved product, process or service for internal, client or customer usage.

Integrity: Nominee behaved in a respectful manner, delivered as he/she promised, and exhibited open, honest and timely communication. Nominee protected and upheld the letter and spirit of the law, and the reputations of all involved.

People: Nominee showed dignity and respect to all people and embraced ideas different than his/her own, led with humility and listened, encouraged and supported others.

Results: Nominee was driven to excel and delivered both superior client service and project results. Nominee took ownership to address obstacles and implemented solutions that supported the project objectives.

Teamwork: Nominees performed in an outstanding manner as a team on a specific program/project or under extraordinary/adverse circumstances. Team successfully collaborated, leveraged the strengths of its members and supported one another.

Trust: Nominee spoke sincerely and honestly in all situations, always had the client’s best interest in mind, and effectively built trusting relationships with clients, customers or fellow associates.

Nomination Summary
Briefly describe what this associate (or team) did to warrant a Chairman’s Award for the value you selected. Limit of 400 characters.

Nomination Description
Answer the following questions based on the value you selected. A more thorough and well-written response will fare better during judging. Limit of 4,000 characters total for all responses.

Balance: Nominee exemplified community leadership and corporate good citizenship through volunteer service.

1. What community service activities has the nominee been active in? Provide the name of the organization, its general purpose and a description of the nominee’s role.
2. Describe any specific volunteer positions the nominee has held in the past 18 months.
3. Has the nominee founded an organization or a grass-roots movement in support of a cause? When? Give the name and describe the mission.
4. What impact did the nominee’s involvement have on the community? Include any funds raised.
5. How many hours does the nominee spend serving the community each week or month?
6. Describe any awards or recognition the organization has presented to the nominee.
7. Provide any other information that supports this nomination for Balance. Be as specific as possible.
**Innovation:** Nominee developed and implemented an idea resulting in a new or improved product, process or service for internal, client or customer usage.

1. What idea did the nominee have, and how did they execute that idea?
2. Explain the scope of the project or service provided.
3. Describe the ideas/actions that resulted in the new/improved product, process or service for internal, client or customer usage. Be as specific as possible.
4. Describe the business impact of the innovation and specify any cost savings or revenue generated as a result of the idea.
5. Provide any other information that supports this nomination for Innovation. Be as specific as possible.

**Integrity:** Nominee behaved in a respectful manner, delivered as he/she promised, and exhibited open, honest and timely communication. Nominee protected and upheld the letter and spirit of the law, and the reputations of all involved.

1. What project did the nominee manage, or what service did the nominee provide?
2. Describe any difficult circumstances the nominee addressed throughout the project. Specify how their respect for others, honesty and strong communications played a role in overcoming the obstacle.
3. Describe any measurable results that came out of this project; e.g., signed/renewed a new client agreement, corrected an unfavorable situation, met/exceeded legal requirements, etc.
4. Describe how the nominee’s performance exceeded daily job requirements.
5. Describe any client/customer recognition that has been presented to the nominee in recognition of his/her performance.
6. Provide any other information that supports this nomination for Integrity. Be as specific as possible.

**People:** Nominee showed dignity and respect to all people and embraced ideas different than his/her own, led with humility and listened, encouraged and supported others.

1. What was the scope of the project or service for which this nominee excelled?
2. Give examples that illustrate the nominee's humility and leadership abilities in action.
3. Describe how the nominee embraced diversity in thought, action, backgrounds, and experience. Include how the outcome was enhanced as a result.
4. What actions did the nominee take to make the work environment the best it could possibly be?
5. Describe how the nominee’s performance exceeded daily job requirements.
6. Provide any other information that supports this nomination for People. Be as specific as possible.

**Results:** Nominee was driven to excel and delivered both superior client service and project results. Nominee took ownership to address obstacles and implemented solutions that supported the project objectives.

1. What was the scope of the project or service provided?
2. Describe the nominee’s performance and give details to illustrate how he/she addressed a challenge or overcame an obstacle.
3. Describe how the nominee’s performance exceeded daily job requirements.
4. What were the project results? Specify how the nominee reached a higher goal and how results were measured; e.g., increased revenue, customer satisfaction, etc.
5. Provide any other information that supports this nomination for Results. Be as specific as possible.
Teamwork: Nominees performed in an outstanding manner as a team on a specific program/project or under extraordinary/adverse circumstances. Team successfully collaborated, leveraged the strengths of its members and supported one another.

1. What was the scope of the project or service provided?
2. Describe the team’s performance and give specific details to illustrate how it worked together to address a challenge or overcome an obstacle.
3. What were the project results? Specify how the team reached a higher goal and how results were measured; e.g., increased revenue, reduced costs, shorter turn-around times, etc.
4. Describe how the team’s performance exceeded daily job requirements.
5. Provide any other information that supports this nomination for Teamwork. Be as specific as possible.

Trust: Nominee spoke sincerely and honestly in all situations, always had the client’s best interest in mind, and effectively built trusting relationships with clients, customers or fellow associates.

1. Explain the scope of the project or service provided.
2. Describe one or more situations in which the nominee spoke sincerely and honestly or put the client’s best interest ahead of their own and resulted in a measurable impact to the project; e.g., increased revenue, improved customer service, lowered costs, etc.
3. Provide details on how the nominee went about creating trusting relationships with clients, customers or associates and the results of that trusting relationship.
4. Describe how the nominee’s behavior exceeded daily job requirements.
5. Provide any other information that supports this nomination for Trust. Be as specific as possible.